Transcript of Mrs. Mable Lam Internship Fair 2014 of HKU – Workplace selection

Question 1 (Time 02.02)

Q: When it comes to choosing students, what do you actually look for?

A: Well, to me, I think I don't expect too much from you. As I have no doubt about the English skills and presentation skills from HKU students. As I come from Psychology and Personal Development, I only expect one very basic thing. That is the humanity. Knowing who you are and what you are. It's difficult because students have a knowledge, but of the kind SELF-KNOWLEDGE and the need to be with people is not enough. You still have to go back to learn from the very basic and get in touch with human beings.

Question 2 (Time 09.18-14.59)

Q: I know you have been intaking students for many years so you know a lot about the students. So I'd just like you to tell our current students what are the strengths and weakness that you think HKU students possess?

A: Well it wasn't many many years but I've started it since the beginning of **Internship 2008** I guess. And over the years, I am talking about we've taken like 30 interns cross cultures, such as Japanese, Korean, Republic of China, and Nepalese. And so it is really a challenge that seem like I have that kind of wide experiences about about the qualities and specialties about the University Students.

So talking about working in Buddies Station, you're definitely going to deal with a lot of children, especially those with special learning attention deficits. And we also do counseling, emotional stuff and education activities. So my experience which you have to call upon your attention to that is that you got to be a person with GUTS. A person with guts. I am not kidding. It's talking about looking into the mirror. Looking for the parts you like about yourself. The part that you don't know about, or you don't like about yourselves. So we try to give you different kinds of feedbacks. We're going to give you some cushions for you to make mistakes. And I believe that this is the process that university students have to go through. You don't like mistakes and you want to be perfect so we give you an environment, to put you into ambiguity, so that you can give yourself a touch upon "who are you going to be?". That's why all over the years, students came in to my internships, eventually went for educational psychology, clinical psychology,

teachers, counselors etc. So during your internship, I would put you in that STAGE as if you were already in a clinical or educational setting and that you had your own roles to experience those activities we created together. I don't treat you like students. I'm sorry. I'd treat you as a **professional-to-be.** And what you need to have, the GUT, is believe that you you can eventually figure out what you are and what you are going to face. I am talking about working with different kinds of bosses and different kinds of peers. This is a real real environments and real real places, that you are going to explore and stretch yourself. And that's the strength that I am calling for.

And the weakness is, well I suppose there might be some weaknesses that do not belong to you, it belongs to the **90's generation.** We will do a little bit, we hope that we will work on about like greeting people and having good hand-writing, especially Chinese writing, it seems to be difficult. If you do have that kind of Chinese writing difficulties or whatever difficulties, just let us know. And we'll want to have a dish to hold what you have and what you don't have and then make you excel. And that's all I call for the gut. This is the strength about **facing who you are and who you are not**. And prepare for the future.

And lastly, it's not about winning the interview. I am sorry. I have taught students with high and low GPA, like 4 to 2.8. Whichever you get, your fully presence with our team, will take on the lifting journey about what human really call for. You will be with us, no matter what. It's all about the 4 Letters. As described by the Hong Kong Shanghai Banking Corporations: H for Humanity; S, Sensitivity, B, Being. Noted that being is not just about DOING what is and not is; The Last one is Creativity. These are the elements. I invite you to come and sit with me and let me assess what is available to shape up what the center might provide to community, students, and adults whoever. So you are the **leader and creator** so that we can mutually ioin together. Room and space are what Buddies Station can provide. Just go to the website, have more details. Thank you!

Question 3 (Time: 19.50)

Q: How to get an A grade? Have you ever given an A grade to students over the past few years?

A: I do give a lot As. As far as I remember, I only gave a B+ to two or three students. And the funny thing is that if you come to Buddies Station you will get an A or A+ naturally, I promise.